Soft-ICMAB	Quality politics		
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## **QUALITY POLITICS**

The Soft service belongs to the scientific-technical services of the Institut de Ciència de Materials de Barcelona (ICMAB) of the CSIC. This service is linked to the NANBIOSIS Singular Scientific-Technical Infrastructure (ICTS) through unit 6 (U6: Biomaterial Processing and Nanostructuring), and is directed by researchers from the ICMAB 'NANOMOL' research unit.

Management has defined the following quality policy:

- The promotion of scientific and technological innovation.
- The motivation of the staff.
- Contribution to the formation of the technical staff.
- The promotion of continuous improvement activities
- The contribution in scientific and technical publications.
- Commercial, marketing and dissemination activities.
- Guarantee of the confidentiality of the services.
- The scope of UNESCO's sustainable development goals
- Commitment to comply with regulatory requirements
- The reach of maximum user satisfaction.

This quality policy provides a framework for establishing and reviewing annually the quality objectives.



